Peer skill identification and social class: Evidence from a

referral field experiment*

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 $_{5}$ $\mathbf{Abstract}$

Cognitive and social skills are both increasingly valued in the labor market, but social 6 skills are difficult to observe. In the absence of observable signals, peer assessments can 7 be valuable screening tools. We study how well individuals identify productive peers across cognitive and social skills in a lab-in-the-field experiment with 849 university students. After students interact for an entire term, we collect incentivized skill measures 10 from all classmates. We then ask for referrals of the highest scoring peers in each skill, 11 incentivizing referrals based on the nominee's score. To examine potential social class 12 barriers in referrals, we randomly assign half of the participants to receive additional 13 incentives for identifying high-skilled peers from low-socioeconomic status. We find that 14 peers can successfully identify cognitive skills but not social skills of their classmates. 15 There is only evidence of a bias against low-SES peers in unique cognitive skill referrals,

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and the treatment incentives helps mitigate it. Our findings suggest that the accuracy of peer assessments varies substantially across skill dimensions and appropriate changes in the incentivization structure can make peer assessments robust to existing biases. JEL Classification: C93, D03, D83, J24 Keywords: network homophily, labor market, performance evaluation, hiring screen-

ing, human capital, incentive mechanisms, workplace diversity, academic performance, socioeconomic barriers, information asymmetry

Introduction

Evaluating the productivity of others is a standard feature of the labor market. Employers assess job candidates, managers evaluate workers for promotion, and team leaders select collaborators based on beliefs about others' capacity to perform well in different tasks. Whenever observable productivity signals such as test scores or past experience are available, decision-makers rely on those to make accurate evaluations. But such signals are scarce for tasks that are interpersonal in their nature and difficult to quantify. In these settings, peer assessments akin to referrals can be a particularly strong screening tool which combines cost-efficiency and accuracy, as sustained interactions among people who work together provide opportunities to directly observe each other's productive qualities in various domains. However, identifying productive peers across a multitude of productivity dimensions

is not straightforward. First, peers could accurately assess productivity in one dimension, but they may struggle to evaluate it in another because of its harder to observe nature. Cognitive and social (interpersonal) skills are two such dimensions of human capital that are increasingly rewarded in the labor market (Deming, 2017, 2023). Second, biases in productivity beliefs can lead to systematic deviations in assessment accuracy. The case for low-socioeconomic status (low-SES) individuals is particularly concerning, as peers may systematically underestimate their abilities due to stereotypes or lack of information. Such biased assessments could contribute to their worse labor market outcomes despite

having the necessary skills (Stansbury & Rodriguez, 2024).

The overall purpose of this paper is twofold: To evaluate how accurately peers identify productive others in cognitive and social skills, and whether disadvantaged low-SES individuals face barriers in selection when peers assess productivity across these skills.

We conducted a lab-in-the-field experiment in a Colombian university to answer these questions. After interacting for an entire term (about 4 months) in small classrooms (average 26 students per class), we collected incentivized cognitive and social skill measures from all participants to obtain objective productivity distributions. Participants then assessed classmates' productivity across these dimensions by making referrals, allowing us to compare referred peers to those who were not. We incentivized referrals by bonuses contingent on the nominee's score in the skill measures. Nominees did not receive any benefit from being referred. Both features allowed us to rule out concerns of potential social transfers (i.e., nepotism or favoritism) and reputational costs typical in the referral literature (see for example Bandiera, Barankay, and Rasul (2009); Witte (2021)). Once we abstracted away from these elements, the referral decision became one of measuring productivity beliefs through nominated candidates.

Even in an incentivized setting like ours, biases about low-SES individuals could be at play because of the underlying beliefs classmates hold about their productivity. To address this we designed two treatments. In the **Baseline** treatment, we gave pure performance incentives to referrals regardless of social class. Participants in the **Quota** treatment received additional incentives to identify high-skilled low-SES peers. To be able to make comparisons within the same referral choice sets, we assigned half of the participants within each classroom to either treatment. This setup allows us to assess how well incentives mitigate the said biases in peer productivity beliefs across the different referral behaviors that we observe.

Our first goal is understanding how well peers identify cognitive and social skills of their classmates under pure performance incentives at **Baseline**. We find that peers have distinct screening abilities for skills, and use different types of referral strategies because of it. Specifically, peers successfully identify cognitive skill but not social skill of their classmates. They also frequently refer the same peers for both skills, at rates much higher than the actual overlap between those who are productive at both cognitive and social skill. For this reason we separately analyzed the three referral types: Those made in common for both skills, and those made uniquely for cognitive or social skill. Common referrals for both skills identified classmates with higher grades but not higher skills. This suggests an observable proxy such as academic performance influences peer productivity assessments in the absence of credible skill information. For unique cognitive skill referrals, both grades and measured cognitive skill are equally good predictors. Unique social skill referrals are not predicted by either academic performance or social skill, suggesting that social skills might be less observable in classroom settings or require different measures to evaluate accurately. These findings reveal a nuanced picture of how peer assessments of productivity may depend on how discernible the skill in question is, and how they can be influenced by the availability of other observable proxies for productivity.

We find limited support for a bias affecting low-SES individuals. Of the three referral types, we find bias only in unique cognitive skill referrals when accounting for peer skills. This characterizes the decisions of about 75% of participants who made at least one unique cognitive skill referral, and about half of all cognitive skill referrals overall. The **Quota** treatment mitigates the bias for this subset of referrals, while not changing the referral rates of low-SES individuals for the rest of the referral strategies that were not biased in the first place. There is also no meaningful efficiency-equity tradeoff affecting productivity of peers referred in the **Quota** treatment. Our findings show peer productivity assessments are robust to salient differences between social classes, and provide evidence that existing biases can be remedied with changes in the incentivization structure without compirimising productivity.

Our paper contributes to various strands of the literature. First, we contribute the literature on referral experiments that strives to understand how referrals help screeening for productive workers. Past work provides causal evidence that peer productivity assessments using referrals bring in productive workers (Pallais & Sands, 2016), and that

performance-contingent incentives lead to improvements in the productivity of referred candidates (Beaman, Keleher, & Magruder, 2018; Beaman & Magruder, 2012). These studies allow referrals to be made from different candidate pools where referrers are free to nominate any candidate, and as a result confound screening ability with advantages arising from access to different candidate pools (Montgomery, 1991). We implement common choice sets for referrals which allow us to isolate peers' true screening ability and enable straightforward comparison between experimental treatments in terms of referral choice sets. Our paper complements the literature on referral experiments by providing causal evidence that peers have skill-dependent screening abilities that go beyond the differences in candidate pools under performance-contingent incentives.

Second, we contribute to the growing body of work on the relevance of noncognitive skills in the labor market. This literature examines dimensions of human capital such as patience, self-control, conscientiousness, teamwork, and critical thinking that contribute positively to labor market returns (Heckman & Kautz, 2012; Heckman, Stixrud, & Urzua, 2006; Lindqvist & Vestman, 2011; Weinberger, 2014). Among these, interpersonal skills are exceptionally relevant for labor market gains in the last two decades as a complement to cognitive skill (Deming, 2017, 2023). Yet, hiring firms report difficulties in assessing social skills in candidates, and applicants are willing to pay substantial sums to convey social skill feedback to employers (Bassi & Nansamba, 2022). We contribute to this literature with our peer productivity assessments across two dimensions of skills, and show that peers can identify cognitive skill but struggle to assess social skills. Our results suggest that referrals may be ineffective for screening attributes that are less visible or harder to proxy through standard productivity measures in the assessment environment. Finally, we contribute to the literature on diversity considerations in referrals. Ho-

mophily¹ in referrals drives correlations among social groups' employment and wages

(Calvo-Armengol & Jackson, 2004; Calvó-Armengol & Jackson, 2007), as individuals are

¹A well-documented empirical consistency in sociology where individuals form ties more often with others who are similar to themselves across observable characteristics (McPherson, Smith-Lovin, & Brashears, 2006; McPherson, Smith-Lovin, & Cook, 2001).

more often tied to others with comparable socioeconomic status (Chetty et al., 2022b). Limited interaction across social classes due to spatial segregation is shown to drive at least some of the differences (Chetty et al., 2022a). In this context, efficiency of diver-sity treatments in endogenous networks may be constrained by availability. To counter this, we consider a socially diverse university setting where we use exogenously imposed networks, and required participants to refer among classmates. Anticipating differences in referral outcomes for low-SES individuals even when networks across social classes overlap by design, we introduced quota-like incentives as a treatment arm to increase referrals to low-SES peers.² Our findings complement the literature on biases in refer-rals (Beugnot & Peterlé, 2020; Hederos, Sandberg, Kvissberg, & Polano, 2024) by first showing the existence of a social class bias and then providing the causal evidence for targeted incentives that effectively reduce the bias in our setting without compiringing productivity. The remainder of the paper is organized as follows. Section 2 begins with the back-

The remainder of the paper is organized as follows. Section 2 begins with the background and setting in Colombia. In Section 3 we present the design of the experiment, including the skill assessment, referral and guessing tasks. In Section 4 we describe the data and procedures. Section 5 discusses the results of the experiment. Section 6 concludes. The Appendix presents additional tables and figures as well as the experiment instructions.

¹⁴⁷ 2 Background and Setting

Our study takes place at UNAB, a medium-sized private university in Bucaramanga, Colombia with approximately 6,000 enrolled students. The university's student body is remarkably diverse with slightly more than half of the students classified as low-SES. This diversity provides a unique research setting, as Colombian society is highly unequal and generally characterized by limited interaction between social classes, with different

²We design the treatment incentives in inspiration from the success of gender quotas in the affirmative action literature (e.g., Balafoutas and Sutter (2012); Bertrand, Black, Jensen, and Lleras-Muney (2019); Niederle, Segal, and Vesterlund (2013)).

socioeconomic groups separated by education and geographic residence.³ Despite significant financial barriers, many lower middle-class families prioritize university education for their children (Hudson & Library of Congress, 2010, p. 103), with UNAB representing one of the few environments where sustained inter-class contact occurs naturally.

In 1994, Colombia introduced a nationwide classification system dividing the population into 6 strata based on housing characteristics and neighborhood amenities.⁴ We use this exogenous cutoff as the measure of social class in our experiment: Students in strata 1 to 3 are categorized as low-SES, and those in strata 4 to 6 as high-SES (see Appendix Figure A.1 for a detailed stratum distribution of our sample).

We invite all students enrolled in two compulsory courses to participate in our experiment. Throughout the term, students meet weekly for three-hour sessions where attendance is mandatory. Both courses are university-wide graduation requirements which result in large variations in academic programs (see Appendix Table A.3) and socioeconomic backgrounds across the classrooms. This setup provides a unique opportunity for collaborative inter-class contact on equal status, whose positive effects on reducing discrimination are casually documented (Lowe, 2021; Mousa, 2020; Rao, 2019).

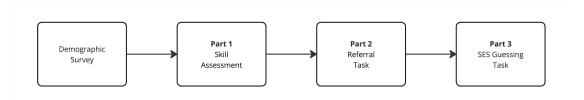
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We designed an experiment to assess the peer screening ability for different skills and to measure biases related to social class. The study design consists of a single experiment with sessions organized at the classroom level (see Figure 1). The instructions are

³Colombia has consistently ranked as one of the most unequal countries in Latin America (World Bank, 2024), with the richest decile earning 50 times more than the poorest decile (United Nations, 2023). This economic disparity is reflected by a highly stratified society with significant class inequalities and limited class mobility (Angulo, Gaviria, Páez, & Azevedo, 2012; García, Rodríguez, Sánchez, & Bedoya, 2015).

⁴Initially designed for utility subsidies from higher strata (5 and 6) to support lower strata (1 to 3), it now extends to university fees and social program eligibility. Stratum 4 neither receives subsidies nor pays extra taxes. This stratification system largely aligns with and potentially reinforces existing social class divisions (Guevara S & Shields, 2019; Uribe-Mallarino, 2008).

Figure 1: Experiment Timeline



Note: Participants first complete incentivized skill tests, then refer classmates for skills. In the final part, they guess the social class of their peers. This order is implemented in all sessions.

3.1 Skill Assessment

To understand the basis for referral decisions, we collect objective measures of cognitive and social skills. These two distinct skills are crucial for the labor market and suitable to assess given classmates interact through the term. By measuring skills before the referral stage, we eliminated the need for referred students to take additional action. Participants perform two incentivized skill tests. They have 5 minutes to complete each test. We provide test-specific instructions and an example item before participants begin. Correctly solved items increase chances to earn a fixed bonus.⁵

We use Raven's Progressive Matrices to measure cognitive skills (Raven, 1936; Raven, Raven, & Court, 1976). Raven's test is a well-established measure of fluid intelligence, i.e., an individual's capacity to reason and solve problems in novel situations independent of past knowledge (Schilbach, Schofield, & Mullainathan, 2016). In this test, participants see series of images where there is a pattern with a piece that has been intentionally removed. They are tasked with choosing the piece that completes the pattern among available options. For each image, there is only one correct answer. We implement an

⁵The tests are presented in a randomized order. No performance feedback is provided. Participants see one item at a time and cannot return to previous screens once they start a test. They are not required to answer items and can skip them if they choose to do so. We elicit beliefs about performance after each test.

18-item version featuring increasingly difficult questions, with 6 response options for the first 9 items and 8 thereafter.

We measure social skills with the Multiracial Reading the Mind in the Eyes Test (MRMET) from Kim et al. (2022).⁶ The test is an established measure for the ability to recognize emotions in others, and it has been previously used in economic experiments (van Leeuwen et al., 2018; Weidmann & Deming, 2021; Zárate, 2023). MRMET tends to correlate with fluid intelligence as measured by Raven's (Alan & Kubilay, 2025). It consists of photos of human faces portraying different emotions, cropped so that only the eye region is visible. Participants must choose the emotion that best describes the photo from the available answers. For each photo, there is only one correct answer and 4 response options. We administer the first 36 items in MRMET.

200 3.2 Referral Task

After the skill assessment, we create the referral task to screen for high skilled peers. For each skill, participants make incentivized referrals by nominating classmates. We first explain the measured skill accompanied by an example test item. We them provide an alphabetically ordered list of all classmates. Participants make three referral choices per skill. They are instructed to exclude themselves from referrals. A classmate may be nominated once per triad. The order in which participants refer for a skill test is randomized. We incentivize referrals with classroom-level performance rankings. The three highest-scoring classmates are designated as the top 3 for a skill. Referrers are eligible for a fixed bonus for referrals among the top 3.⁷

We have two between subject treatments that varies the top 3 selection. In the **Base**line treatment, the top 3 selection is based solely on performance ranking, regardless of other participant characteristics. The **Quota** treatment modifies the top 3 selection

⁶We choose MRMET because it is a race- and gender-inclusive test suitable for application in non-WEIRD (Western, Educated, Industrial, Rich, Democratic) populations like the one we sample from. The test is based on the original RMET (Baron-Cohen, Wheelwright, Hill, Raste, & Plumb, 2001).

⁷We solve ties among the top 3 randomly. We describe only the top 3 selection mechanism and provide no feedback about the top 3 composition to participants.

to prioritize low-SES individuals. We reserve the first spot in the top 3 for the highestscoring low-SES peer, and assign the remaining two places based on performance (see
Table 1). This guarantees at least one low-SES participant in the top 3 per skill. Participants are informed about the top 3 selection mechanism before making referral choices
(Appendix Figure B.1 provides illustrations explaining the treatments). Assignment to
the treatment is at the individual level within each classroom. This allows comparing
the effect of the treatment while keeping the referral choice set constant.

Table 1: Places in the Top 3 according to composition rule

	Baseline	Quota
Merit-only	3	2
Reserved for low-SES	0	1

3.3 Socioeconomic Status Guessing Task

Participants make guesses about the anticipated SES of their classmates. We inform participants that a computer algorithm randomly selects three students belonging to strata 1, 2, or 3. They are tasked with nominating the people they believe the computer could choose at random (Appendix Figure B.2 provides the illustration explaining the task). Participants select three classmates from an alphabetically ordered list containing all their classmates. This task measures the ability to distinguish SES independent of test performance, as SES identification is relevant to our study.

²²⁸ 4 Sample, Incentives, and Procedure

We invited 849 UNAB undergraduate students to participate in the experiment. Our 22 final sample consists of 702 individuals who completed the study, resulting in an 83% 22 participation rate. We block randomized participants into treatments balancing gender 22 participants gender 22 partic

 $^{^{8}}$ The missing students did not come to class on the day of the experiment.

and social class. Table 2 presents key demographic characteristics and academic perfor-232 mance indicators across treatments (Appendix Table A.1 illustrates the selection into the 233 experiment). The sample is well-balanced between the **Baseline** and **Quota** conditions 234 and we observe no statistically significant differences in any of the reported variables 235 235 (all p values > 0.1). Our sample is characterized by a majority of low-SES students 236 with about one-third of the sample being first-generation college students. The gender 237 distribution is balanced. The mean GPA of 3.95 is consistent across both treatments. 238 238

Table 2: Balance between treatment conditions

	Baseline	Quota	p
Low-SES	59%	55%	0.297
Female	52%	47%	0.195
Cognitive score (Raven's)	10.04	10.27	0.322
Social score (MRMET)	18.45	18.50	0.886
GPA	3.95	3.95	0.828
Entry exam score	61.85	62.17	0.638
Age	19.33	19.02	0.228
First generation	34%	37%	0.386
Ethnic minority	1%	3%	0.133
Rural community	30%	27%	0.308
Scholarship	1%	1%	0.916
# semesters at UNAB	3.18	3.17	0.916
N	368	334	702

Note: Low-SES indicates strata 1, 2, or 3. Cognitive score measures Raven's performance out of 18 questions. Social score reflects MRMET performance out of 36 questions. GPA indicates average grades out of 5. Entry exam represents the average score across reading, math, social sciences, and science components of Colombia's standardized university entrance exam ICFES. First generation indicates neither parent attended university. Rural community denotes residence in a non-urban area. p-values for binary outcomes are from two-sample tests of proportions; for continuous variables, from two-sample tests with equal variances. All reported p-values are two-tailed.

Participants could earn bonuses worth 100,000 Pesos (about 26 US Dollars) in each 23 part of the experiment. In the first part, we incentivized performance in the skill tests. 24 20% of participants were eligible for the bonus. We randomly picked one skill test for 24 each eligible participant and drew a number between 1 and 100. The participant received 24 the bonus if the percentage of correct answers in the selected test exceeded the drawn 24

number. Chances of earning the bonus increased with each correctly solved question by 5.5% (=1/18) for the Cognitive Skill test and by 2.78% (=1/36) for the Social Skill test. In the second part, we incentivized referrals among the top 3 performers. 40% of participants were eligible for the bonus. We randomly selected one skill test and one referral for each eligible participant. The participant received the bonus if their referral was among the top 3. In the third part, we incentivized the correct identification of low-SES peers. 20% of participants in each classroom were eligible for the bonus. We randomly selected one guess for each eligible participant. The participant received the bonus if their guess correctly identified a low-SES peer. Draws for the bonuses were independent meaning participants could earn multiple bonuses. Data collection occurred during the last two weeks of April 2024. Our local partner at UNAB coordinated scheduled classroom visits and recruited research assistants to administer the experiment. Students present in class on the scheduled visit dates par-ticipated. Each classroom visit constituted a separate session. There were in total 35 sessions. Participants accessed the Qualtrics-based experiment using their smartphones

5 Results

during these visits. The median time to complete the survey was 20 minutes, with a

5.1 Can peers screen cognitive and social skills?

compensation of \$26 for 117 lottery winners.

Our first goal is understanding whether higher skilled individuals get more referrals. Because every referrer nominates 3 classmates per skill, analyzing only the extensive margin, i.e., whether an individual gets a referral, is not very informative. We consider the percentage share of referrals from individuals in **Baseline** condition as our dependent variable. This approach combines the intensive and extensive margins and also makes

⁹See Appendix Figures A.2a, A.2b and A.2c for the distribution of skills and GPA across classrooms and Appendix Table A.3 for diversity in program choices.

 $^{^{10}\}mathrm{Only}$ 86 of the 849 students (10%) never get a referral for either skill.

comparisons across classrooms with different sizes easier. 11

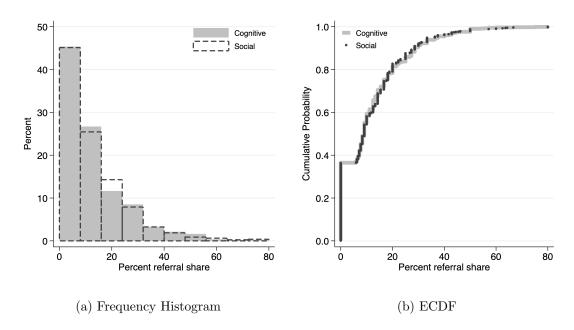
Formally, we define the percentage share of referrals received by individual i from participants j in classroom c and in **Baseline** condition $(\forall j \in B_c)$ for skill s as:

$$y_{ic}^{s} = \frac{\sum_{j \neq i} r_{ijc}^{s}}{n_{c} - \mathbb{1}(i \in B_{c})} \times 100$$
 (1)

where n_c represents the number of participants in the **Baseline** condition in classroom c. The indicator r_{ijc}^s takes value 1 if participant j in the **Baseline** condition refers
individual i for skill s, and 0 otherwise, and require both i and j to be in the same classroom c. The denominator $n_c - \mathbb{1}(i \in B_c)$ accounts for the maximum possible referrals
that individual i could receive. If i is in the **Baseline** condition ($\mathbb{1}(i \in B_c) = 1$), we
subtract one from n_c to account for the self-referral restriction. This normalized measure represents the percentage of potential referrals actually received by each individual,
adjusting for classroom size and treatment status. By construction, $y_i^s \in [0, 100]$ for all c, and we can compare referrals across classrooms of different sizes. Figures 2a and 2b
present the distribution of our dependent variable.

¹¹The number of participants in a classroom mechanically drives the number of total referrals that could be received by an individual. By normalizing referrals we focus on differences within classrooms. ¹²33.8 percent of participants in the sample for cognitive and social skills self-referred, while explicitly instructed not to do so. In Appendix Table A.4 we compare the outcomes of those who self-refer. Self-referrers are more likely to be low-SES, and have significantly lower cognitive skill (0.2 SD) and GPA (0.25 SD). We rule out the hypothesis that self-referrers nominate themselves strategically. As self-referrerals are not informative and add noise to our estimates, we drop these instances from our paired referral-referrer sample in subsequent analyses. Self-referrering participants' remaining referral choices are kept in the dataset.

Figure 2: Distribution of referrals by skill in Baseline



Note: Figures show the percantage of referrals received from participants in the **Baseline** condition for cognitive and social skills. The left panel shows the frequency histogram and the right panel shows the empirical cumulative distribution function (ECDF). A two-sample Kolmogorov-Smirnov test shows no statistically significant difference between the share of referrals received across the skill distributions (D = 0.0363, p = 0.668).

Under performance pay in the **Baseline** condition, classmates with higher scores in the skill tests should collect more referrals if classmates can screen skills. Our independent variables are the standardized skill test scores. We estimate referral percentage shares y_i^s :

$$y_i^s = \alpha^s + \beta_1^s Score_i^s + \epsilon_i^s \tag{2}$$

Table 3 illustrates our first findings. Our preferred specification includes classroom sixed effects. The comparison of interest is the point estimates for different test scores. In column (2), a one standard deviation increase in cognitive skill score causes a 1.5 percentage point increase in the share of referrals received. On a base rate of 13%, this

is a modest increase of 11.5 percent. In column (4), 95% confidence intervals rule out 289 that a one standard deviation increase in the social skill score results in more than a 0.1 290 290 percentage point difference in the share of referrals received. 291 291 Result 1 Participants have difficulties screening skills in the Baseline condition, with 292 292 modest screening ability for cognitive and no screening ability at all of social skill test 293 scores. 294 294

Table 3: Share of referrals received conditional on skill test score

	Cog	nitive	Soc	ial
	(1)	(2)	(3)	(4)
Score	1.197**	1.497***	0.037	-0.080
	(0.479)	(0.464)	(0.474)	(0.461)
Dep. var. mean	12.986	12.981	13.049	13.050
Classroom FE	No	Yes	No	Yes
\mathbb{R}^2	0.008	0.116	0.000	0.100
Observations	665	665	665	665

Note: Classroom-level clustered standard errors in parentheses. * p < 0.1, *** p < 0.05, **** p < 0.01. Dependent variables are the percentage of referrals received relative to all referrals. "Score" refers to standardized test scores for cognitive and social skills. Sample restricted to 665 individuals for whom we have complete administrative and experimental data.

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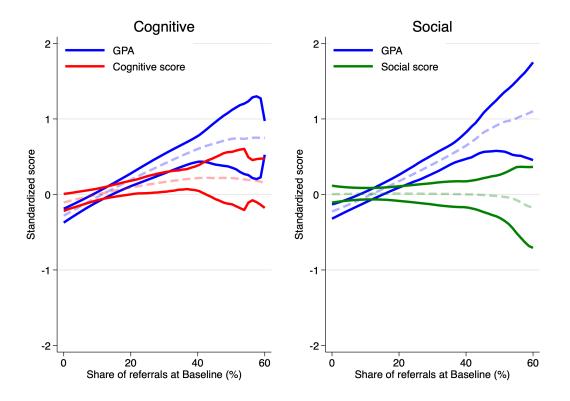
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5.2 Grades as a proxy for skills

Absence of a clean skill-signal or the lacking the screening ability for skills may have pushed partipants to refer classmates using proxies of skills. Proxies are peer beliefs about strong correlates for skills. A potential proxy for cognitive skill (i.e., "smart students") would be the "students with good grades" in the classroom, as measured by GPA. Figure 3 illustrates the relationship between grades, skill score, and the share of referrals received.

Figure 3: Referral shares by GPA and skill test scores



Note: The left panel shows how GPA and cognitive skill scores vary with the share of cognitive skill referrals received, while the right panel shows the same for GPA and social skill score for the share of social skill referrals received. Solid lines indicate 95% confidence intervals and dashed lines indicate the means. Output is truncated at 60 percent of referral share for the sake of having meaningful confidence intervals.

The idea that grades signal cognitive skill is a common belief among researchers and practitioners alike. Yet, cognitive skill and grades are far from perfectly correlated (Heckman & Kautz, 2012; Heckman et al., 2006), and screening with such beliefs may not lead to good referrals. Indeed, GPA correlates very weakly with skill test scores in our sample (see Appendix Table A.2). We capture the screening behavior using proxies by including the standardized GPA of referrals as an independent variable. We reestimate referral percentage shares for the **Baseline** condition:

$$y_i^s = \alpha^s + \beta_1^s Skill_i^s + \beta_2^s GPA_i^s + \epsilon_i^s$$
(3)

Table 4 illustrates our findings. Our preferred specification includes classroom fixed effects. The comparison of interest is the difference between point estimates for skill test scores and GPA. In column (2), a one standard deviation increase in cognitive skill score causes a 1.1 percentage point increase in the share of referrals received when 312 controlling for GPA. On a base rate of 12.8%, this is a comparable increase in magnitude 313 of about 8.6 percent to our previous estimate in Table 3, and suggests cognitive skills have an independent effect on referrals. However, a one standard deviation increase in GPA causes a substantial 4.4 percentage point increase in the share of referrals received when controlling for cognitive skill score. This is an increase of four times in terms of magnitude (34 percent) when compared to cognitive skill, and suggestive of the extent to which academic performance is easier to screen among peers in our setting. 319 In column (4), 95% confidence intervals rule out that a one standard deviation in-320 crease in the social skill score results in more than a 0.5 percentage point difference in 321 the share of referrals received. This is consistent with our previous estimate confirming participants cannot screen social skill scores. On the other hand, a one standard deviation increase in GPA causes a substantial 3.8 percentage point increase in the share of referrals received when controlling for social skill. This is a 30 percent increase in the 325 share of referrals when including controls for social skill. 326

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Result 2 For both skills, we find strong evidence that grades act as a proxy for referral decisions.

Table 4: Share of referrals received conditional on skill test score and academic performance

	Cogr	nitive	Soc	ial
	(1)	(2)	(3)	(4)
Score	0.873*	1.080**	-0.278	-0.527
	(0.467)	(0.455)	(0.460)	(0.409)
GPA	3.949***	4.364***	3.429***	3.789***
	(0.664)	(0.684)	(0.581)	(0.651)
Dep. var. mean	12.806	12.783	12.891	12.876
Classroom FE	No	Yes	No	Yes
\mathbb{R}^2	0.095	0.204	0.064	0.165
Observations	665	665	665	665

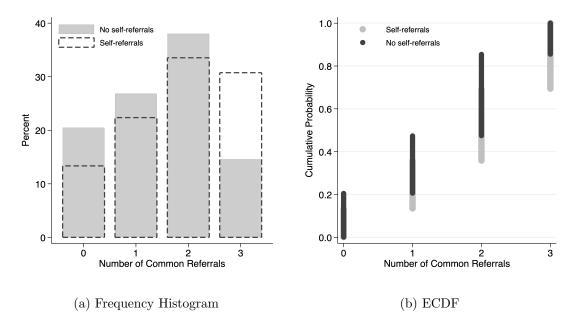
Note: Classroom-level clustered standard errors in parentheses. * p < 0.1, *** p < 0.05, **** p < 0.01. Dependent variables are the percentage of referrals received relative to all referrals. "Score" refers to standardized test scores for cognitive and social skills. GPA is standardized to mean zero and unit variance. Sample restricted to 665 individuals for whom we have complete administrative and experimental data.

329 5.3 Types of Referrals

In this section, we expand on the diversity in referral choices to differentiate between referrers using GPA proxy and others. Despite having the opportunity to nominate up to six different classmates across two skills, referrals choices were highly concentrated. The median participant nominated two classmates in common, effectively using four of their six referral slots for the same individuals. Considering self-referrals which illustrate participants' original choices, ¹³ the majority of participants nominated two classmates in common for both skills, and picked themselves or someone else with almost equal probability. We visualize referral concentration by plotting the number of common

¹³Self-referrals were not valid and are excluded from the main analyses.

Figure 4: Common referrals between skills at Baseline



Note: Figures show the distribution of common referrals with and without self-referrals. The first bar (value of 0) indicates the share of participants with 6 unique referrals. The last bar (value of 3) indicates the share of participants with 3 identical referral choices across both skills.

With such a large share common referrals across skills, it is possible that participants believed classmates with a higher score in one skill would also have a higher score in the other. Would such beliefs be accurate? There is modest ($\rho=0.267$) correlation between the two skill test scores (see Appendix Table A.2). To understand whether making common referrals is strategic, we turn to the incentives. Participants were incentivized to pick the top 3 performers for each skill to earn a fixed bonus. Looking at the characteristics of top skilled participants in Appendix Table A.6, we find that conditional on

¹⁴In Appendix Table A.5 we compare the characteristics of referrers who make unique referrals to those who made at least one common referral. Results suggest minimal differences in GPA, skills, and social class.

being among the top 3 for one of the skills, only 1 in 3 participants were in the top 3 for the other skill too. This suggests *ex-post* making more than 1 common referral across skills would decrease the chances to win the bonus.

A competing explanation for the amount of common referral choices between skills coupled with the notable difficulties in screening for skills would be that individuals who refer classmates twice for both skills are worse at screening. This imples the underlying heterogeneity in skill identification results in differential referral strategies where participants with a good signal for a skill choose to refer classmates only once for that skill, and those without a good signal use the grades proxy and refer classmates for both skills. We can test both hypotheses in our data: If "common" referrers -defined as those who refer an individual for both skills- are better at screening at least one of the skills, point estimates for skills in common referrals would be larger than those made uniquely for a skill. This would give credence to beliefs about correlated skills. On the other hand, if common referrers are worse in skill identification compared to unique-referrers and use GPA proxy for referrals, we can infer that they have no additional information about skills.

We compare the outcomes of participants who recieve common referrals from their classmates to those who recieve unique referrals per skill. Formally, let indicator r_{ijc}^{common} take value 1 if individual j referred individual i for both skills. The percentage share of referrals received by individual i from participants in classroom c and in **Baseline** condition $(\forall j \in B_c)$ is:

$$y_{ic}^{common} = \frac{\sum_{j \neq i} r_{ijc}^{common}}{n_c - \mathbb{1}(i \in B_c)} \times 100$$
 (4)

where n_c represents the number of participants in the **Baseline** condition in classroom c. The indicator r_{ijc}^{common} takes value 0 if participant j in the **Baseline** condition does not refer individual i for both skills. The denominator $n_c - \mathbb{1}(i \in B_c)$ accounts for the maximum possible "common" referrals that individual i could receive as before. Similarly, let $r_{ijc}^{s,unique}$ take value 1 if individual j referred individual i only for skill s. The percentage share of "unique" referrals received by individual i from participants in classroom c and in **Baseline** condition $(\forall j \in B_c)$ for skill s is:

$$y_{ic}^{s,unique} = \frac{\sum_{j \neq i} r_{ijc}^{s,unique}}{n_c - \mathbb{1}(i \in B_c)} \times 100$$
 (5)

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and it follows that for any s, percentage share of "unique" and "common" referrals received by individual i from participants in classroom c and in **Baseline** condition ($\forall j \in B_c$) must add up to the total share of referrals received:

$$y_{ic}^s = y_{ic}^{s,unique} + y_{ic}^{common} \tag{6}$$

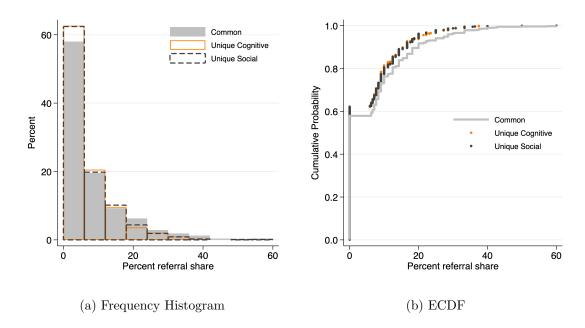
Table 5 shows the distribution of the referrals types in our sample. 37% of referrals fall under the type y_{ic}^{common} as pairs. This is equivalent to saying 54% of cognitive and social skill referrals were made in common. Figures 5a and 5b present the distributions of the three referral types.

Table 5: Distribution of Referral Types

	Frequency	Share (%)
Common	945	37.06%
Unique Cognitive	794	31.14%
Unique Social	811	31.80%
Total	2,550	100.00%

Note: Common referrals indicate the pair when the same classmate was referred for both cognitive and social skills. Unique referrals indicate when a classmate was referred for only one of the skills.

Figure 5: Distribution of common and unique referrals in Baseline



Note: Figures show the percantage of referrals received from participants in the Baseline condition depending on the referral type. The left panel shows the frequency histogram and the right panel shows the empirical cumulative distribution function (ECDF). Two-sample Kolmogorov-Smirnov tests show no statistically significant differences between the share of referrals received between "unique" cognitive and "unique" social referral distributions ($D=0.0125,\ p=1.000$) as well as "common" referrals ($D=0.0602,\ p=0.111$ for cognitive and $D=0.0551,\ p=0.177$ for social).

We regress Equation 3 for our three new dependent variables and report our findings in Table 6. Our preferred specification includes classroom fixed effects. The comparison of interest is the skill test scores and GPA estimates across columns. In column (2), we find that a one standard deviation increase in GPA causes a 3.7 percentage point increase in the share of "common" referrals received when controlling for skill test scores. This is a substantial 50 percent increase on a base rate of 7.4%. Cognitive skills remain statistically insignificant and social skills show a marginally significant negative coefficient, suggesting that participants who nominate the same individuals for both skills primarily

make referrals based on academic performance.

GPA proxy.

For participants who receive unique cognitive skill referrals, in column (4), we find that a one standard deviation increase in GPA causes a 0.75 percentage point increase in the share of referrals when controlling for cognitive skill test score. A one standard deviation increase in cognitive skill test score causes a larger 1.1 percentage point increase in referrals when controlling for GPA. These are respectively 14 and 20 percent increases in the share of referrals received, and suggest participants are able to screen higher skilled peers when uniquely referring for cognitive skill. The lower base rate of 5.4% compared to 7.4% in column (2) suggests less than half of referrals came from "unique" referrals. The GPA estimate is five times smaller in magnitude compared to column (2), and suggests a smaller weight put on the grades proxy. Nevertheless, the comparable magnitudes of GPA and cognitive skill point estimates still suggest participants refer peers with higher grades much more often than the correlation between the two supported by the data $(\rho = 0.085)$. There is heterogeneity in skill identification ability when uniquely referring for cognitive skill. For participants who receive unique social skill referrals, in column (6), 95% confi-dence intervals rule out that a one standard deviation increase in social skill test score or GPA result in more than a 0.1 percentage point difference in the share of referrals received. These results further support our previous finding that peers cannot screen social skills in our sample, and do not attempt to screen social skills with the GPA proxy. Result 3 The majority of participants nominate the same individuals in common for both skills, cannot screen for skills and refer instead using the GPA proxy. Those who refer uniquely for cognitive skill can identify the skill test score, and drive the entierity of the results in terms of peer skill identification. Still, they confound cognitive skill with academic performance, and put comparable weights on the two. Those who refer uniquely for social skill can neither screen social skill or use the

Table 6: Share of "common" versus "unique" referrals received conditional on skill test score and academic performance

	Common		Unique (Unique Cognitive		Unique Social	
	(1)	(2)	(3)	(4)	(5)	(6)	
GPA	3.172***	3.670***	0.801**	0.752*	0.260	0.108	
	(0.464)	(0.501)	(0.391)	(0.401)	(0.334)	(0.360)	
Cognitive score	-0.042	0.139	1.006***	1.084***			
	(0.416)	(0.388)	(0.270)	(0.281)			
Social score	-0.353	-0.553*			0.086	-0.011	
	(0.304)	(0.272)			(0.381)	(0.357)	
Dep. var. mean	7.407	7.382	5.400	5.401	5.485	5.493	
Classroom FE	No	Yes	No	Yes	No	Yes	
\mathbb{R}^2	0.093	0.194	0.028	0.130	0.001	0.090	
Observations	665	665	665	665	665	665	

Note: Classroom-level clustered standard errors in parentheses. * p < 0.1, *** p < 0.05, **** p < 0.01. The dependent variable in columns (1)-(2) is the percentage share of "common" referrals received from the same referrer, in columns (3)-(4) "unique" referral share for cognitive skill, and in columns (5)-(6) for social skill. Independent variables are the respective standardized test scores for skills and GPA. Sample restricted to 665 individuals for whom we have complete administrative and experimental data.

5.4 Social class bias across common and unique referral types

In this section, we analyze referrals from the perspective of social class while accounting for the referral types described in this part. Based on the referral types from the previous section, we document the existence of a social class bias in referrals when controlling for skill test scores and academic performance at **Baseline**. Our dependent variables are the percentage shares of referrals received at **Baseline** as defined in Equation 6, and we include a social class dummy for the participant receiving the referrals. We estimate for

our three dependent variables:

$$y_i^s = \alpha^s + \beta_1^s GPA_i + \beta_2^s Score_i^s + \beta_3^s SES_i + \epsilon_i^s \tag{7}$$

Table 7 summarizes our findings. Our preferred specification includes classroom fixed effects. The comparison of interest is the SES estimates for the three referral strategies. In column (2), controlling for skill test scores and GPA, the point estimate for low-SES is not statistically significant. Skill score and GPA estimates are robust to the inclusion of this variable and remain close to those in Table 6. For participants who receive unique cognitive skill referrals in column (4), we find that being low-SES causes a 1.8 percentage point decrease in the share of referrals when controlling for cognitive skill and GPA. This is a substantial 28 percent difference in the share of referrals received, confirming participants are biased against low-SES peers when uniquely referring for cognitive skill. Skill test scores and GPA estimates are robust to the inclusion of this variable. GPA and low-SES are not confounders as there are no significant differences across social classes in terms of GPA (see Appendix Figure A.3). The low-SES bias is consistent with the data where low-SES students underperform in the cognitive skill test (see Appendix Figure A.4a). For participants who receive unique social skill referrals, in column (6), the point estimate for low-SES is not statistically significant. GPA and social skill estimates remain similar to those in Table 6. The finding that low-SES students underperform across skill dimensions is also consistent with earlier research (Falk, Kosse, Pinger, Schildberg-Hörisch, & Deckers, 2021), though we find that low-SES bias manifests only in unique cognitive skill referrals. We document a sizeable low-SES bias for unique cognitive skill referrals when Result 5 controlling for cognitive skill test score and academic performance of peers.

Table 7: Share of "common" versus "unique" referrals received conditional on skill test score, academic performance, and social class

	Common		Unique (Unique Cognitive		Unique Social	
	(1)	(2)	(3)	(4)	(5)	(6)	
GPA	3.170***	3.663***	0.797**	0.766*	0.260	0.111	
	(0.462)	(0.499)	(0.386)	(0.388)	(0.334)	(0.360)	
Cognitive score	0.000	0.167	0.869***	0.973***			
	(0.411)	(0.382)	(0.261)	(0.274)			
Social score	-0.306	-0.524*			0.047	-0.027	
	(0.315)	(0.286)			(0.372)	(0.354)	
Low-SES	0.799	0.568	-2.017***	-1.814**	-0.549	-0.260	
	(0.939)	(0.934)	(0.711)	(0.713)	(0.610)	(0.593)	
Dep. var. mean	6.948	7.056	6.558	6.442	5.800	5.642	
Classroom FE	No	Yes	No	Yes	No	Yes	
\mathbb{R}^2	0.094	0.194	0.044	0.142	0.002	0.090	
Observations	665	665	665	665	665	665	

Note: Classroom-level clustered standard errors in parentheses. * p < 0.1, *** p < 0.05, **** p < 0.01. The dependent variable in columns (1)-(2) is the percentage share of "common" referrals received from the same referrer, in columns (3)-(4) "unique" referral share for cognitive skill, and in columns (5)-(6) for social skill. Independent variables are the respective standardized test scores for skills, GPA, and a dummy for low socioeconomic status. Sample restricted to 665 individuals for whom we have complete administrative and experimental data.

5.5 Social class bias and the Quota treatment

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In the following empirical specification, we document whether there is a social class 44 bias in aggregate, and whether the **Quota** treatment causes referral shares of low-SES 44 participants to change when controlling for skills and academic performance. We hypothesized that the **Quota** treatment should increase referrals to low-SES peers because 45

of the additional incentive to refer low-SES. The dependent variable is the percentage share of referrals received as defined for the **Baseline** treatment in Equation 1, now extended to the referrals from the **Quota** treatment. It is trivial to see y_{ic}^s can also be calculated for the **Quota** treatment as participants in every classroom are randomized into either treatment. Now, every participant is observed twice in the data for the share of referrals they received from participants in either treatment. We add a treatment dummy to indicate whether the referrals came from participants in the **Baseline** or the Quota treatment. We also add a social class dummy for the participant receiving the referrals to our specification and estimate:

$$y_i^s = \alpha^s + \beta_1^s Quota_i + \beta_2^s SES_i + \beta_3^s (Quota_i \times SES_i) + \beta_4^s Score_i^s + \beta_5^s GPA_i + \epsilon_i^s \quad (8)$$

Table 8 illustrates our findings. Our preferred specification includes classroom fixed effects. Our comparison of interest is the effect of the Quota treatment on low-SES peers. In column (2) for cognitive skill, we find that being low-SES decreases the share of referrals received by about 1.3 percentage points when controlling for the skill test score and academic performance. This difference is not statistically significant, but its direction and magnitude suggests a relatively large bias against low-SES classmates: A one standard deviation increase in cognitive skill test score has a similar magnitude (0.8 percentage points). This finding suggests the low-SES bias is driven by those who made unique cognitive referrals but it is not large enough to carry over to all cognitive skill referrals considered together. In column (4) for social skill, we find that being low-SES has no statistically significant effect on the share of referrals received when controlling for the skill test score and academic performance. The low-SES bias is not large enough to carry over to all cognitive skill referrals when referrals are aggregated.

Table 8: Share of referrals received by treatment, controlling for skill test score, academic performance, and social class

	Cogr	nitive	Soc	ial
	(1)	(2)	(3)	(4)
Quota	-0.073	-0.073	0.299	0.299
	(0.755)	(0.755)	(0.716)	(0.716)
Low-SES	-1.230	-1.276	0.364	0.324
	(1.079)	(1.014)	(1.282)	(1.361)
Quota \times Low-SES	-0.167	-0.167	-0.835	-0.835
	(1.117)	(1.117)	(1.181)	(1.181)
Score	0.594	0.811*	0.201	-0.006
	(0.448)	(0.424)	(0.426)	(0.458)
GPA	3.184***	3.522***	2.819***	3.174***
	(0.517)	(0.552)	(0.493)	(0.621)
Dep. var. mean	13.551	13.558	12.706	12.714
Classroom FE	No	Yes	No	Yes
\mathbb{R}^2	0.060	0.158	0.044	0.134
Observations	1,330	1,330	1,330	1,330

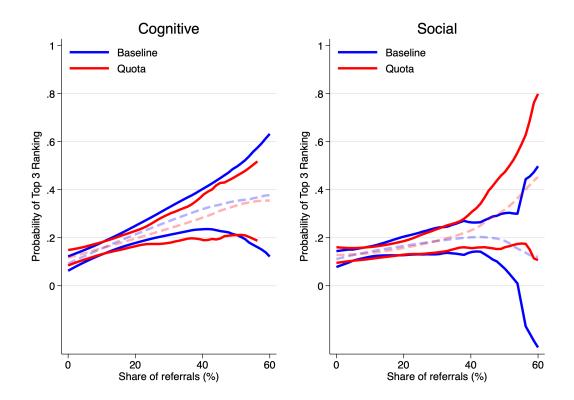
Note: Standard errors in parentheses are clustered at both classroom and individual level. * p < 0.1, *** p < 0.05, **** p < 0.01. The dependent variables are the percentage share of referrals received for cognitive and social skills. Quota is a dummy for the referrals received from classmates in the **Quota** treatment. Low-SES is a dummy for participant's socioeconomic status. Remaining independent variables are the respective standardized test scores for skills and GPA. Sample includes 1,330 observations with complete administrative and experimental data.

₇₄ 5.6 Quota treatment and referral productivity

As any intervention that changes the nomination decisions in terms of SES composition 476 should not reduce the productivity of referrals, the equity-efficiency traedeoff is a valid 47

concern for the **Quota** treatment. To address it, in Figure 6, we plot the share of referrals 477 received across the two conditions and the probability of being among the Top 3 in the 478 classroom for either skill. We find first that the slopes of the distributions are always 479 positive for the Quota treatment, indicating a positive relationship with the share of 480 referrals received. Second, a two-sample Kolmogorov-Smirnov test reveals no statistically 481 significant differences in the distribution of referrals between the two conditions for both 482 cognitive and social referrals. These suggest that the **Quota** treatment does not impact 483 the positive relationship between the share referrals received and productivity in skills. 484 484

Figure 6: Referral shares and the probability of being in the Top 3



Note: The left panel shows how Baseline and Quota referral shares vary with the probability of being in the Top 3 of the classroom for cognitive skill scores, while the right panel shows the same figure for social skill scores. Solid lines indicate the 95% confidence intervals, with dashed lines representing means. The output is truncated at 60 percent of referral share to ensure meaningful confidence intervals. Two-sample Kolmogorov-Smirnov tests reveal no statistically significant differences in the distribution of referrals between Baseline and Quota conditions for both cognitive referrals ($D=0.0351,\,p=0.710$) and social referrals ($D=0.0439,\,p=0.427$).

5.7 Effects of the Quota treatment across referral types

Effects of the social class bias gets diluted across common and unique referral types. A large proportion of participants - "common" referrers- who struggle with skill identification and screen for skills using the academic performance proxy. But there are no SES 4

differences for GPA in our sample. When referrals are made with academic performance in mind, it seems reasonable not to observe a negative bias against low-SES. Then what about skills, knowing that high-SES score higher in both measures?

We observe a bias in undersampling from equally well performing low-SES only for "unique" cognitive skill referrals, where referrers screen better compared to "unique" social skill referrals. We expect the **Quota** treatment be effective in increasing referrals for low-SES only in a scenario where the skill can be screened, and turn toward our classification of different referral types to test this hypothesis. To get clearer estimates for the effects of the **Quota** treatment on low-SES referrals, we re-estimate the shares of "common" and "unique" referrals. Following the same logic in the section before, we observe every participant twice in each specification, and add a treatment dummy to indicate whether the referrals came from referrers in the **Baseline** or the **Quota** treatment. We keep the social class dummy and regress Equation 8 for the three dependent variables.

Table 9 illustrates our findings. Our preferred specification includes classroom fixed effects. The comparison of interest is the SES of the participant receiving the referrals and the effect of the **Quota** treatment across "common" and "unique" referral types. In column (2), for participants who refer the same peers in common using the academic performance proxy, we find no statistically significant effect of participant SES or the **Quota** on the referrals share when controlling for skill test scores and academic performance.

For unique cognitive skill referrals, in column (4), we find that being low-SES in the **Baseline** treatment reduces the percentage share of referrals received by 1.9 percentage points when controlling for the skill test score and academic performance. This is a very large effect size which translates to a decrease in referral share by 29 percent on a base rate of 6.5%, and is similar to the one found in Table 7. In turn, the **Quota** treatment increases referrals to low-SES by 1.42 percentage points when controlling for the skill test score and academic performance. This is also a large effect size that results in an increase in low-SES referral share by 22 percent.

For participants who make unique social skill referrals, in column (6), we find no statistically significant effect of participant SES or the Quota on the referrals share when controlling for the skill test score and academic performance. These are in accordance with our previous findings that social skills cannot be identified in our setting and it is possible that we do not observe the low-SES bias in this skill domain for this reason. There is a bias against low-SES peers only for the skill that is well-identified by peers, and in which low-SES underperform. We find no evidence of a bias when referrals are made based on academic performance where both social classes perform equally well. The bias in unique cognitive skill referrals is partially alleviated by the **Quota** treatment. Because there is remarkable heterogeneity in the ability to detect SES for both social classes (see Appendix Figure A.5), this significant increase in low-SES referrals is satisfying in our setting.

Table 9: Share of "common" and "unique" referrals received by treatment, controlling for skill test score, academic performance, and social class

	Common		Unique Cognitive		Unique Social	
	(1)	(2)	(3)	(4)	(5)	(6)
Quota	0.436	0.436	-0.509	-0.509	-0.136	-0.136
	(0.817)	(0.817)	(0.598)	(0.598)	(0.523)	(0.523)
Low-SES	0.857	0.598	-2.074***	-1.891**	-0.510	-0.256
	(0.920)	(0.897)	(0.722)	(0.710)	(0.613)	(0.594)
Quota \times Low-SES	-1.584	-1.584	1.417**	1.417**	0.750	0.750
	(1.159)	(1.159)	(0.656)	(0.656)	(0.717)	(0.717)
Cognitive score	-0.079	0.095	0.658***	0.739***		
	(0.374)	(0.346)	(0.201)	(0.210)		
Social score	0.062	-0.091			0.158	0.061
	(0.283)	(0.236)			(0.312)	(0.269)
GPA	2.322***	2.727***	0.858***	0.804**	0.502*	0.439
	(0.330)	(0.366)	(0.312)	(0.340)	(0.278)	(0.292)
Dep. var. mean	6.952	7.080	6.591	6.488	5.765	5.623
Classroom FE	No	Yes	No	Yes	No	Yes
\mathbb{R}^2	0.052	0.139	0.028	0.099	0.005	0.071
Observations	1,330	1,330	1,330	1,330	1,330	1,330

Note: Standard errors in parentheses are clustered at both classroom and individual level. * p < 0.1, ** p < 0.05, *** p < 0.01. The dependent variable in columns (1)-(2) is the percentage share of "common" referrals received from the same referrer, in columns (3)-(4) "unique" referral share for cognitive skill, and in columns (5)-(6) for social skill. Quota is a dummy for the referrals received from classmates in the **Quota** treatment. Low-SES is a dummy for participant's socioeconomic status. Remaining independent variables are the respective standardized test scores for skills and GPA. Sample includes 1,330 observations with complete administrative and experimental data.

531 6 Conclusion 531

In this paper, we study how accurately individuals assess productivity of their peers across different skill dimensions and whether these assessments systematically disadvantage low-SES individuals in a diverse university setting. Through a lab-in-the-field experiment that isolates screening ability, we find that the accuracy of peer productivity assessments varies significantly across skill types, with implications for referral-based screening.

Our findings reveal that peers can effectively identify cognitive skills but struggle to assess social skills in their classmates. This differential screening ability appears to stem from the inherent challenges in evaluating interpersonal capabilities compared to cognitive abilities. When faced with uncertainty in skill assessment, peers often rely on observable proxies like academic performance which may be misleading. This suggests that the effectiveness of peer assessments depends crucially on how discernible the target skill is, rather than indicating a fundamental limitation of referrals as a screening mechanism.

These results complement the broader literature showing referrals' effectiveness in worker screening by highlighting how skill visibility affects assessment accuracy. While previous work demonstrates that referrals successfully identify productive workers overall (Pallais & Sands, 2016), our findings suggest their effectiveness may vary across different dimensions of human capital. This variation is particularly relevant given the growing importance of social skills in the labor market as found in other research (Deming, 2017). Our evidence also supports earlier evidence that accurate assessment of social skills remains challenging (Bassi & Nansamba, 2022), suggesting the need for either longer periods of interaction to discern these skills or development of alternative assessment methods that can better capture interpersonal capabilities in referral settings.

Looking forward, our findings suggest several implications for improving screening mechanisms in similar settings. First, institutions that implement referral programs may need to develop complementary tools for evaluating less visible skills like interpersonal capabilities, perhaps in the likes of the social skill certificates in Bassi and Nansamba (2022). Second, our results on social class bias - finding it only in unique cognitive skill referrals and its mitigation through quota incentives without compirimising productivity- indicate that targeted interventions can effectively address specific biases without compromising the overall screening process. Future research could investigate how to optimize referral programs to leverage their strengths in identifying easier to discern skills while developing better methods for assessing harder to observe skills.

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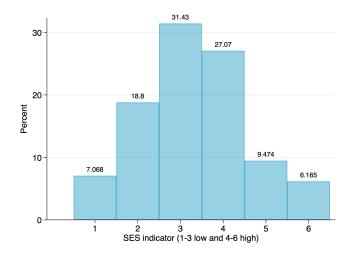
A Additional Figures and Tables

686

A.1 Additional Figures

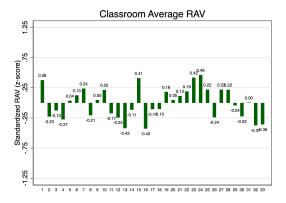
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Figure A.1: Stratum distribution of the sample

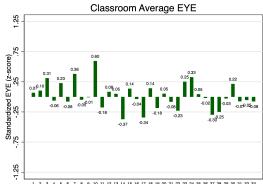


Note: This figure shows the distribution of strata in the sample of students that participated in the study.

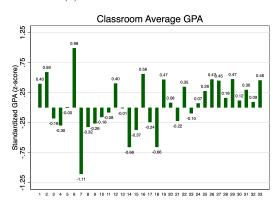
(a) Cognitive score across classrooms



(b) Social score across classrooms

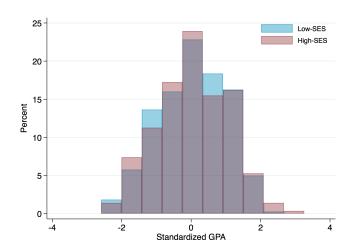


(c) GPA across classrooms

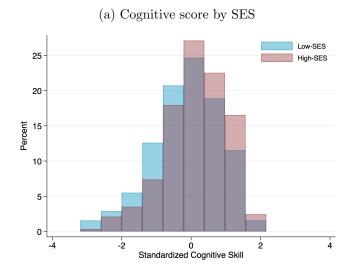


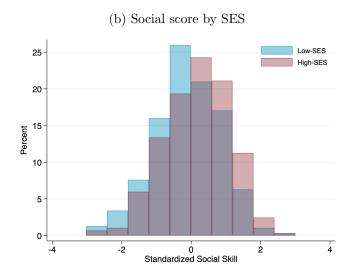
 $\it Note:$ These figures show the respective distribution of standardized scores for cognitive skill, social skill, and GPA across sampled classrooms.

Figure A.3: GPA by SES

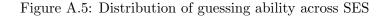


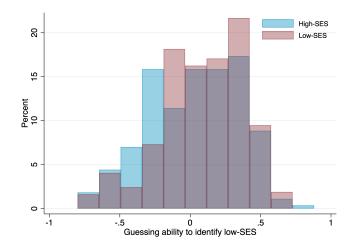
Note: This figure shows the distribution of GPA across SES. There are no significant differences in the mean standardized GPA scores between high-SES and low-SES participants (t test p = 0.695).





Note: These figures show the respective distribution of cognitive and social skills across SES. High social class outperform Low-SES in both skills (t tests have p values < 0.001). We can visually verify that larger share of high-SES in quantiles above median for both skills.





Note: This figure shows the distribution of the guessing ability across SES. We calculate the guessing ability as the share of successful low-SES guesses minus the expected probability of randomly drawing low-SES in class c. A score of 0 indicates an accuracy as good as random draws, below 0 drawing worse than chance, and above 0 better than chance. There are significant differences in the mean guessing ability between high-SES (M = 0.022, SD = 0.325, n = 271) and low-SES participants (M = 0.093, SD = 0.302, n = 369), t(638) = -2.85, p = 0.005, d = 0.226. Low-SES participants have higher guessing ability compared to their high-SES counterparts, with a mean difference of 7 percentage points.

Table A.1: Selection into the experiment

	Sample	Missing	\boldsymbol{p}
Referral share (both skills)	0.127	0.043	0.000
GPA (standardized)	0.044	-0.273	0.001
Entry Exam (standardized)	0.028	-0.168	0.046
# Semesters at UNAB	3.171	3.188	0.884
Age	19.182	20.287	0.001
Female	49.8%	48.5%	0.788
Ethnic Minority	2.1%	4.4%	0.114
Rural Community	28.8%	31.6%	0.501
Has Scholarship	0.8%	0.7%	0.899

Note: Values for female, ethnic minority, rural community, and scholarship represent percentage proportions. All other variables represent means. p-values for gender, ethnic, rural, and scholarship are from two-sample tests of proportions. For all other variables, p-values are from two-sample t-tests with equal variances. All tests compare the sample and missing students. All reported p-values are two-tailed.

Table A.2: Correlation between GPA, entry exam, and skill test scores

	GPA	Cognitive score	Social score	Entry Exam
GPA	1.000			
Cognitive score	0.083	1.000		
Social score	0.091	0.266	1.000	
Entry Exam	0.229	0.403	0.267	1.000

Note: Pairwise correlation between GPA, entry exam, and skill test scores. Sample is restricted to 655 participants with complete administrative and experimental data.

Table A.3: Between-Classroom Variation in Academic Programs

Statistic	Most common program share
Mean	0.424
Standard Deviation	0.216
10th percentile	0.174
25th percentile	0.292
Median	0.345
75th percentile	0.533
90th percentile	0.696
# classrooms with share 1	3
Most diverse classroom	0.154
# classrooms	35

Note: Table shows the distribution of academic programs across classrooms, measured by the share of students from the most common program in each classroom. Three classrooms are completely homogeneous (share =1). In the median classroom, the most common program accounts for 34.5% of students. The most diverse classroom has only 15.4% of students in the same program. Data based on 849 students across 35 classrooms.

Table A.4: Characteristics of self-referrers

	No self-referral	Any self-referral	Δ	p
GPA	0.132	-0.120	0.252	0.002
	(1.003)	(0.966)		
Cognitive score	0.087	-0.118	0.205	0.013
	(0.988)	(1.023)		
Social score	0.034	-0.038	0.072	0.374
	(1.003)	(0.959)		
Low-SES	0.605	0.511	0.094	0.021
	(0.490)	(0.501)		
N	440	225	665	
Share (%)	66.2	33.8	100	

Note: Table compares standardized scores between participants who self-referred at least once (N = 225) and those who did not (N = 440). Positive differences indicate higher scores for those who never self-referrered. p-values from two-sided t-tests (GPA, Cognitive Skill, Social Skill) and proportion test (Low-SES). The results suggest self-referrers have significantly lower cognitive skills and GPA, and are more likely to be low-SES. Standard deviations in parentheses, samples restricted to participants with complete administrative and experimental data.

Table A.5: Characteristics of participants who make overlapping referrals

	Unique referrals	Common referrals	Δ	p
GPA	0.057	0.045	0.012	0.903
	(0.983)	(1.009)		
Cognitive score	0.110	0.024	0.086	0.371
	(1.005)	(0.979)		
Social score	-0.014	0.033	-0.047	0.621
	(0.938)	(0.981)		
Low-SES	0.530	0.597	-0.067	0.164
	(0.501)	(0.491)		
N	132	512	644	
Share (%)	20.5	79.5	100	

Note: Table compares characteristics between participants who made at least one overlapping referral (N = 512) to those who did not (N = 132, 20.5%). Overlapping referrals indicate cases where a participant referred the same classmate once for cognitive or social skills. Positive differences indicate higher scores for those who made no overlapping referrals. The results suggest minimal differences across all variables. p-values from two-sided t-tests (GPA, Cognitive Skill, Social Skill) and proportion test (Low-SES). Standard deviations in parentheses, sample restricted to participants with complete administrative and experimental data.

Table A.6: Characteristics of Top Performers and Referrals

	Cog	Cognitive		Social	
	Top 3	Referrals	Top 3	Referrals	Top 3
Cognitive score	1.223	0.112	0.383	0.058	1.201
	(0.419)	(1.009)	(0.922)	(1.015)	(0.458)
Social score	0.357	0.086	1.340	0.042	1.391
	(0.923)	(0.996)	(0.395)	(1.009)	(0.453)
GPA	0.277	0.251	0.264	0.212	0.551
	(0.990)	(1.021)	(1.046)	(1.004)	(0.897)
Low-SES	0.457	0.532	0.456	0.555	0.500
	(0.500)	(0.499)	(0.500)	(0.497)	(0.507)
N	129	1,759	114	1,775	36
Share (%)	20.0	100	17.7	100	5.6

Note: Table shows characteristics of students ranked in the top 3 of their classroom and average characteristics of referred students, by skill. Standard deviations in parentheses. Sample restricted to participants with complete administrative and experimental data. All continuous variables are standardized.

689	B Experiment	689
690	We include the English version of the instructions used in Qualtrics. Participants saw	690
691	the Spanish version. Horizontal lines indicate page breaks, and clarifying comments are	691
692	$inside\ brackets.$	692
693		693
694		694
695	Please enter the password:	695
696	[classroom-specific password sent to each participant the day before data collection]	696
697		697
698		698
699	Welcome	699
700		700
701	Welcome to this study organized by the Social Bee Lab. You have been invited to	701
702	participate in a survey where you can make a series of decisions. The study takes ap-	702
703	proximately 20 minutes to complete. During the study, you should not communicate	703
704	with any other students. If you have any questions at any time, please raise your hand.	704
705	One of the assistants will help you privately.	705
706		706
707	In this study, you can win bonus money depending on your choices. In total, we will	707
708	draw [classroom-specific number equal to 40% of class size] bonuses of 100.000 pesos	708
709	among the participants of this classroom. It is also possible for the same person to win	709
710	more than one voucher. The following screens will detail how the bonus draw will be	710
711	conducted. The UNAB finance office will make the payment of the vouchers through	711
712	Nequi.	712
713		713
714	All your decisions in this survey will be anonymized. Therefore, the answers you provide	714
715	will not affect your grades in this class or your records at the university. We will use your	715

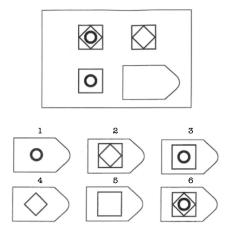
personal information to determine the bonus allocation, but after that, we will remove 716

717	any data that identifies you.	717
718		718
719	This survey has several parts. Each of these parts has specific instructions. Please read	719
720	the instructions for each part carefully because they describe how you can earn bonuses.	720
721	This study has been approved by the [omitted for anonymous review] on the condition	721
722	that all the information we provide is true and all the bonuses we offer are real.	722
723	On the next screen, we present you with an informed consent form that you must accept	723
724	to participate in this study.	724
725		725
726		726
727	Informed Consent	727
728		728
729	You have been invited to participate in a study to learn more about how people make	729
730	decisions in common scenarios.	730
731		731
732	This study is conducted by [omitted for anonymous review] and the Social Bee Lab at	732
733	UNAB. The purpose of this study is to broaden our understanding of how people make	733
734	decisions.	734
735		735
736	Participation in this study is voluntary. You may opt-out at any time. No known	736
737	risks are associated with your participation in this project beyond those of everyday life.	737
738	Apart from the monetary bonuses that will be drawn, participation has no direct benefits.	738
739		739
740	The Social Bee Lab is in charge of data collection. Your answers in this study are	740
741	anonymous and will not be shared with anyone. In addition to your answers, UNAB	741
742	will provide the Social Bee Lab with administrative records of your courses and your	742
743	university entrance exam score. Your records, decisions, and your identity will be kept	743
744	strictly confidential. Data about you collected within the scope of the study are used for	744
745	scientific purposes only and are treated as strictly confidential. The Social Bee Lab will	745

746	anonymize your data, and the researcher will analyze it without knowing your identity.	746
747	All data generated will be stored on the researcher's computer. You have the right to	747
748	access your personal data and request its deletion. You can exercise this right by con-	748
749	tacting the researcher.	749
750		750
751	If something is unclear or you have any questions, you can contact [omitted for anony-	751
752	mous review].	752
753		753
754	If you have questions about your rights as a participant, you can contact [omitted for	754
755	anonymous review].	755
756		756
757	By continuing to the next screen, you agree to participate in this study.	757
758		758
759		759
760		760
761	Before you start, please answer these four questions.	761
762		762
763	What is your gender?	763
764		764
765	[Male, Female]	765
766		766
767	What is the socio-economic stratum to which your family belongs?	767
768		768
769	[Stratum 1 to Stratum 6]	769
770		770
771	What is your father's highest acquired level of education?	771
772		772
773	[Primary school, High school, Technical school, Undergraduate, Graduate, Postgradu-	773
774	ate, Not applicable.]	774

775		775
776	What is your mother's highest acquired level of education?	776
777		777
778	[Primary school, High school, Technical school, Undergraduate, Graduate, Postgradu-	778
779	ate, Not applicable.]	779
780		780
781		781
782		782
783	Part 1	783
784		784
785	You will now participate in two quizzes, each lasting five minutes. Please try to answer	785
786	them to the best of your ability.	786
787		787
788	We will allocate up to [classroom-specific number equal to 20% of class size] bonuses of	788
789	100.000 pesos in this first part. The steps to allocate the bonuses for Part 1 are explained	789
790	below.	790
791		791
792		792
793		793
794	[classroom-specific illustrations explaining the incentive structure]	794
795		795
796		796
797		797
798	[random assignment to either cognitive or social skills test]	798
799		799
800	Test - Cognitive Skill	800
801		801
802	In this test, you will see a series of images. Below is an example of the images you will	802
803	solve. At the top of each image, there is a pattern with a piece that has been removed.	803

Your task is to choose which of the six pieces completes the pattern correctly. For each image, there is only one correct piece. Look at the following example:



First, notice a square in the upper left, the upper right, and the lower left. Also, notice that the circle is eliminated when one moves from the upper left to the upper right. Finally, the rhombus is eliminated when moving from the upper left to the lower left. Therefore, the correct piece should eliminate the circle and the rhombus, leaving only a square. So, the correct answer is piece 5. To give your answer to each image, you must choose the correct option and then continue to the next screen. After giving your answer you cannot go back. You will have 5 minutes to complete the test, which consists of 18 images to solve. The percentage of correct answers will determine your chances of winning one of the 100.000 pesos bonuses if you are chosen for the drawing. Are you ready?

823		823
824	Your 5 minutes will start as soon as you move to the next screen.	824
825		825
826		826
827		827
828	Problem 1	828
829		829
830	[screenshot of Raven's matrix]	830
831		831
832	[After participants submit an answer, a new matrix appears on the screen. The se-	832
833	quence of matrices is the same for all participants. Participants cannot return to a	833
834	previous screen. Participants do not have to provide answers for all 18 matrices.]	834
835		835
836		836
837		837
838	You have finished the test. You can proceed to the next screen.	838
839		839
840		840
841		841
842	How did you do on the test?	842
843		843
844	If we randomly choose 10 participants from this classroom, how many people do you	844
845	think solved fewer correct problems than you?	845
846		846
847	[Slider from 0 to 10]	847
848		848
849		849
850		850
851	Test - Emotions	851

In this test, you will see a series of photographs. Below is an example of the pictures you will see. In each picture, you will see the eyes of a person. Below the picture, you will see four possible emotions that this person is feeling. Your task is to choose which of 855 the four emotions correctly describes what the person is feeling. For each picture, there is only one emotion. Look at the following example:



859	[Happy, Disappointed, Shocked, Worried]	85
860		86
861	In this case, the correct answer is: Shocked.	86
862		86
863	To give your answer to each picture, you must choose the correct option and then con-	86
864	tinue to the next screen. After giving your answer you will not be able to go back.	86
865		86
866	You will have 5 minutes to complete the test, which consists of 36 photographs to solve.	86
867	The percentage of correct answers you get will determine your chances of winning one	86
868	of the 100.000 pesos bonuses if you are chosen for the drawing.	86
869		86
870		87
871		87
872	Are you ready?	87
873		87
874	Your 5 minutes will start as soon as you move to the next screen.	87
875		87
876		87

877		877
878	Photograph 1: Choose the word that best describes the photograph	878
879		879
880	[photo from Multiracial Reading the Mind in the Eyes Test]	880
881		881
882	[After participants submit an answer, a new photo appears on the screen. The sequence	882
883	of photos is the same for all participants. Participants cannot return to a previous screen.	883
884	Participants do not have to provide answers for all 36 photos.]	884
885		885
886		886
887		887
888	You have finished the test. You can proceed to the next screen.	888
889		889
890		890
891		891
892	How did you do on the test?	892
893		893
894	If we randomly choose 10 participants from this classroom, how many people do you	894
895	think solved fewer correct photographs than you?	895
896		896
897	[Slider from 0 to 10]	897
898		898
899		899
900		900
901	Part 2	901
902		902
903	At the beginning of this study, all participants took two tests, one on cognitive ability	903
904	and one on emotions. In this part, we will ask you to recommend the people who in	904
905	your opinion will score the best on each test.	905

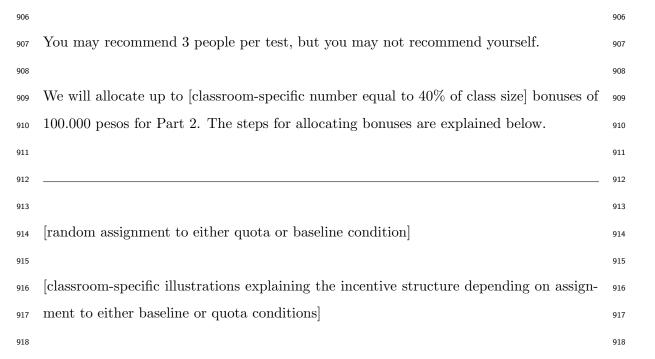
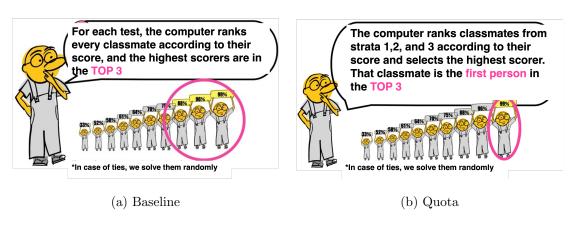
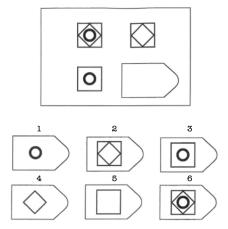


Figure B.1: Illustrations for the two conditions



919
920
921 [random assignment to either cognitive or social skills referral task]
921
922
923 Recommendation - Cognitive Skill
923
924

All participants took a test to identify the missing pattern in each image, as in the example below. This test is used to measure general intelligence.



Next, we will present you with a list of the names of all the students in this room. We will ask you to recommend the three people you think will score the highest on the general intelligence test. If you are chosen by the computer, each of your recommendations in the top 3 increases your chances of winning one of the 100.000 pesos bonuses. Select the students in this classroom who you consider to have the highest scores on the general intelligence test. (Select 3 students) [Classroom-specific list of all classmate names visible on one screen. Participants have to pick 3 classmates to continue. Picking their own name invalidates their choices.]

944		94
945	Recommendation - Emotions	945
946		946
947	All participants took a test where they had to identify the emotion that best described	947
948	the expression of each image as in the example below. This test is used to measure social	948
949	skills.	949
950		950
951	Next, we will present you with a list of the names of all the students in this room. We	951
952	will ask you to recommend 3 people you think will score the highest on the social skills	952
953	test.	953
954		954
955	If you are chosen by the computer, each of your recommendations in the top 3 increases	955
956	your chances of winning one of the 100.000 pesos bonuses.	956
957		957
958		958
959		959
960	Select the students in this classroom who you consider to have the highest scores on the	960
961	social skills test. (Select 3 students)	96
962		962
963	[Classroom-specific list of all the names visible on one screen. Participants have to pick	963
964	3 classmates to continue. Picking their own name invalidates their choices.]	964
965		965
966		966
967		967

968 Part 3: Recommendation - Random draw

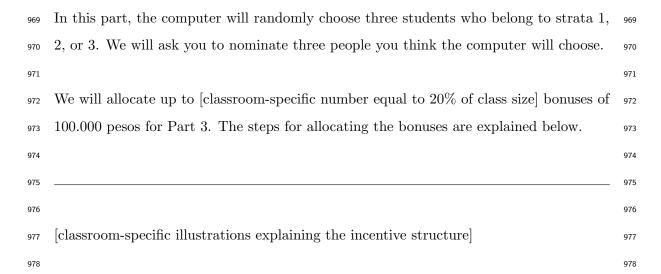
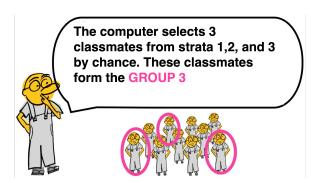


Figure B.2: Illustration for the Guessing Task



Select the students in this classroom who belong to strata 1, 2, or 3, who you think will be randomly selected by the computer (Select 3 students). [Classroom-specific list of all the names visible on one screen. Participants have to pick 3 classmates to continue. Picking their own name invalidates their choices.

989	Part 4	989
990	Do you want to know your scores on the general intelligence test and the social skills	990
991	test? We can analyze the data and give you a report that explains your strengths in	991
992	these two areas. Also, what do these strengths mean, and how can you leverage them	992
993	for your personal and professional development?	993
994		994
995	If you want to receive your skills report, we need to contact you again. We also want to	995
996	be able to invite you to new studies where you can participate for more bonus money.	996
997	Please indicate if you agree to be contacted again.	997
998		998
999	[I can be contacted for new studies and to send me my report. I can be contacted to	999
1000	send my report, but not for new studies. No, I do not want to be contacted again.]	1000
1001		1001
1002		1002
1003	[if participant gives consent to be contacted again]	1003
1004		1004
1005	Please enter your contact email:	1005
1006		1006
1007	[student email]	1007
1008		1008